



WARRANTY – TZORA APT

TWELVE- MONTH LIMITED WARRANTY (FROM THE DATE OF PURCHASE).

- ✚ This warranty only applies to parts that are mandatory for operating the scooter.
- ✚ Tzora will cover, free of charge, any defected part which was identified by one of our authorized maintenance & service companies, after examination.
- ✚ The battery has a six-month warrant effective from the date of purchase.

ARRIVAL OF TECHNICIAN DURING THE WARRANTY PERIOD

- ✚ The customer will pay for the technician who will come to his home to repair the product

WARRANTY EXCLUSIONS

This warranty does not extend to those items which may require replacement due to normal wear and tear:

- ✚ Plastic Shrouds
- ✚ Color fixing
- ✚ Upholstery and Seating
- ✚ Tires and Tubes
- ✚ Fuses/Bulbs
- ✚ Circumstances beyond the control of Tzora
- ✚ Labor, service calls, shipping, and other charges incurred for repair of the product, unless specifically authorized, IN ADVANCE, by Tzora
- ✚ Repairs and/or modifications made to any part without specific consent from Tzora
- ✚ Exclusions also include components with damage or failure caused by:
 - Contamination
 - Abuse, misuse, accident, or negligence
 - Use other than normal design specifications
 - Improper operation, maintenance, or storage